

# Simpler, Safe Remote Access

THE INDEPENDENT GUIDE TO TECHNOLOGY

AUGUST 19, 2003

## GoToMyPC 4.0

By S. Jae Yang

Expertcity's GoToMyPC gives traveling employees remote access to their office computers. Once logged in, the remote user has thin-client access to the desktop he is accustomed to using. In the past, however, corporate IT managers shied away from deploying GoToMyPC in fear of turning each desktop into a server and allowing port 80 entry to every PC. Sound like a CIO's worst nightmare? This is a myth that Expertcity had to overcome. Unlike PC remote-access

software such as LapLink Everywhere or Symantec's pcAnywhere, GoToMyPC is a hosted remote-access solution; Expertcity's service effectively acts as a VPN, mediating the communication between the host PC at the office and the remote client. The server component running on the host PC only lets periodic outbound HTTPS requests poll the broker server to see if any remote client wants to initiate a session. When the remote client requests a log-on through the broker, the host authenticates the

client and begins an AES-encrypted thin-client session through the Communication Server. At all times, the host PC communicates through the known and trusted Expertcity server, not directly with the client. With the improved management interface in version 4.0, GoToMyPC is beginning to win over security-conscious IT managers. And because each host PC hosts one remote client, GoToMyPC doesn't have the scalability issues faced by other thin-client systems.



Citrix Online Division | 5385 Hollister Avenue | Santa Barbara, CA 93111  
**Press Inquiries:** pr@citrixonline.com | Phone: (805) 690-6448